

Telkom Terms and Conditions Promotion – Summer Campaign: 10/5Mbps Uncapped Promo on Fibre to the Home (FTTH) Openserve Network Coverage.

Promotion period: From 3 November 2020 until 28 February 2021, only available on the Openserve Fibre Network www.telkom.co.za/today/ucm.

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions. Refer to the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

1. The new offers will be available to the following customers:
 - New customers within the Openserve FTTH footprint.
 - DSL customers migrating to the new FTTH offers within the Openserve FTTH footprint.
 - Copper Voice customers within the Openserve FTTH footprint.
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL www.telkom.co.za/today/ucm.
3. The promotion will apply for customers signing up for any of these bundles in the Openserve FTTH footprint;

3.1 Uncapped FTTH Promo 10Mbps @R399

- a) **12-month contract (includes router and installation)**
- b) **Month to month (Installation and router excluded)**

3.2 GC CSS Uncapped FTTH Promo 10Mbps @R358.75

- a) **12-month contract (includes router and installation)**
- b) **Month to month (installation included; router excluded)**

4. Voice service is optional at no charge, a calling plan can be added at an extra charge. Calls made on the voice service will be charged at normal rates.

5. 10/5Mbps Uncapped FTTH Promo bundles are available on the month to month option and over a 12-months contract.
6. No FUP (Fair Usage Policy) thresholds apply.
7. These offers are subject to throttling, refer to AUP (Acceptable Use Policy) found at https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf
8. The promotional campaign runs until 28 February 2021.
9. All orders **registered** during this promotional period will qualify for the promotion.
10. Fibre services are provided on a month to month basis. In cases where the router and installation are included, this is subject to the fibre service being active for 12 months. Customers can cancel the service at any time, however the pro-rated remaining cost of the installation and router will be charged at the time of cancellation, if cancelled prior to the 12 months term.
11. The trenching of the first 8 meters is included in the installation, beyond 8 meters Openserve charges R 182.40 per meter of trenching. Customer is liable to pay for the trenching charges thereafter.
12. Telkom Internet Uncapped deals are subject to Telkom Internet Acceptable Use Policy.
13. Errors and omissions excepted (E&OE).
14. Telkom Internet products are governed by its Specific Terms and Conditions policies.

[Broadband Terms and Conditions](#)

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https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf